

Enrichment Designs International Warranty

Enrichment Designs International (EDI) warrants its products against defects in workmanship and material for a period of two (2) years from the date of purchase. Enrichment Designs International will repair or replace any product, at our sole discretion, upon the authorized return of the defective product.

Frequently Asked Questions

1) Why is PVC furniture better?

PVC furniture offers a wide range of advantages over traditional stainless steel or aluminum products. It is light weight, very easy to clean, and very durable.

2) Is it strong enough?

We have weight tested our carts to in excess of 250 pounds per shelf without failure. Our shower and commode chairs have also been tested too far in excess of their rated load.

3) What if you don't have a cart the size that I need?

One of the real advantages of PVC products is that they can be easily customized. If you need a cart with more room between the shelves, we can easily make one. If you need a cart that is taller, shorter, wider, or deeper we can meet your needs. This flexibility is simply not possible in the stainless steel, aluminum, or injection molded products currently available.

4) What about cost?

With the recent skyrocketing prices of stainless steel and aluminum, PVC represents a significant cost savings. Often you can purchase two or three PVC carts for less than the cost of one stainless steel cart.

5) How about automatic cart washers?

PVC is rated to 150 degrees. If your cart washer is adjustable to that temperature it is safe to clean the carts in that manner. If not, any mild cleaner will make them look like new.